



## Would you know what to do if **your identity** was stolen?

With **Identity Theft Resolution Services** credit union members now have a fraud specialist on stand-by—ready to assist them.

### IDENTITY THEFT RESOLUTION SERVICES™

- Unlimited, one-on-one access to a fraud specialist who will handle all the work
- Proactive assistance after loss of wallet
- Free advocate-assisted fraud alerts placed with all three credit bureaus
- Systematic notification and preparation of all necessary documentation, including assistance filing a police report and applying for an Identity Theft Passport
- Free enrollment in one year of credit monitoring, including a free 3-in-1 credit report for identity theft victims
- Free enrollment in one year of fraud monitoring of more than 1,000 public databases for identity theft victims
- An additional year of active follow-up

### DISASTER RECOVERY SERVICES™

- Assistance with emergency authentication and coordination with aid organizations
- Assistance with rapid replacement of lost or destroyed documents such as birth certificates, loan documents, INS and IRS documents
- Assistance with accessing and protecting financial, credit and employment related data
- A center of communications for family, friends and providers

### IDENTITY TRAVEL SERVICES™

- Worldwide toll-free access to a fraud specialist, plus Travel Preparedness Package
- Assistance with placing a short-term fraud alert on your credit file while you're abroad
- Assistance with coordination of law enforcement, U.S. embassies or other agencies to help with emergency travel arrangements
- Assistance in contacting family members and/or other relevant parties
- Follow-up to clear any residual identity fraud that may impact credit files or financial accounts once the traveler has returned home

**W**hen it comes to identity theft, time is of the essence. Often, a single fraudulent activity on one of your accounts is just the tip of the iceberg. Fortunately, members who use our checking account services now have complimentary **Identity Theft Resolution Services**<sup>SM</sup>, powered by Identity Theft 911®, the nation's leader in identity management and fraud education.

**Identity Theft Resolution Services** is a fully inclusive program that provides you and your family with unlimited, one-on-one access to a highly experienced fraud specialist. From the moment you call, this specialist becomes your personal advocate and ally, guiding you through the resolution process, step-by-step, until the problem is fully resolved and your good name is restored.

Services also include **Disaster Recovery Services**<sup>SM</sup> to help replace critical personal documentation such as driver's license, birth certificate or Social Security card due to a home fire, flood or other disaster, and international **Identity Travel Services**<sup>SM</sup> to assist with emergency travel documents and arrangements in the event passports, credit cards, checks, or other crucial documents are lost or stolen while traveling abroad.

Call **Mississippi Telco Federal Credit Union** at **800-431-4708** or **601-664-2085** to be referred to a fraud specialist from Identity Theft 911. You'll receive immediate assistance with any identity theft related problem, including personalized identification recovery. When planning a trip abroad, call to get in touch with a personal advocate *prior* to your departure. You'll receive a Travel Preparedness Package with international toll-free country codes, travel tips and more.

Identity Theft Resolution Services also bring you unparalleled education on identity theft via a daily updated website, delivering up-to-the-minute news alerts, in-depth articles, monthly newsletters, as well as useful tips and preventative guidelines. Reduce your chances of becoming a victim by staying informed on the latest fraud trends at: **[www.mscau-idtheft.com](http://www.mscau-idtheft.com)**



Services powered by

**Identity Theft 911**<sup>®</sup>